

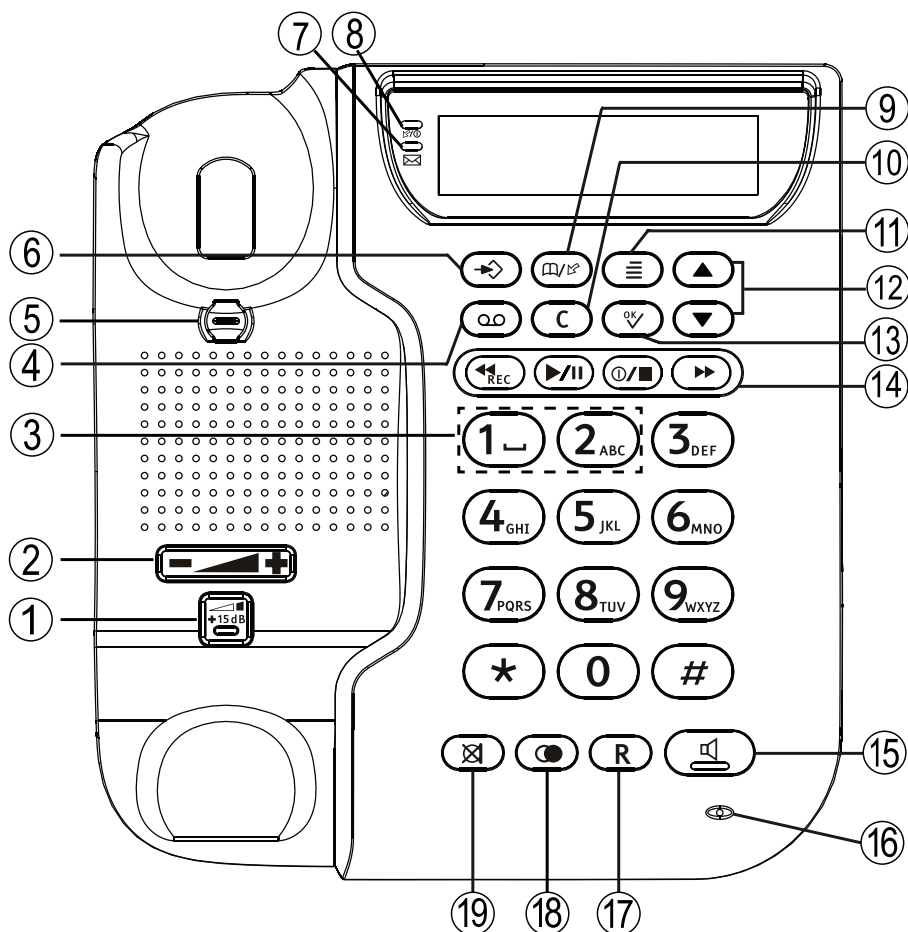
Doro Comfort 3005

English



doro 

DESIGN BY DORO OF SWEDEN



English

- | | |
|--|---------------------------------|
| 1. Extra amplification (boost) | 10. Clear |
| 2. Handset/Speaker volume control | 11. Menu |
| 3. Service access keys | 12. UP/DOWN |
| 4. MEMO | 13. OK/Call key |
| 5. Hanging peg for handset | 14. Answering machine functions |
| 6. Store | 15. Speaker/Headset |
| 7. Message waiting indicator | 16. Microphone |
| 8. New call and answering machine on/off indicator | 17. Recall |
| 9. Phonebook/Caller ID | 18. Redial |
| | 19. Mute |



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Installation

This device is intended for the analogue telephone network lines in AT, BE, BG, CH, CY, CZ, DE, DK, EE, ES, FI, FR, GB, GR, HU, IE, IS, IT, LV, LT, LU, MT, NL, NO, PL, PT, RO, SI, SK, SE.

























































Connection

1. Connect the curly cord to the handset and then to the socket marked  on the unit.
2. Connect the mains adapter (if included) to an electrical wall socket and then to the socket marked **DC 9V** on the unit.
3. Connect the telephone line cord to a network wall socket and then to the socket marked  on the unit.
4. Lift the handset and listen for the dial tone.
5. Position the cables in the grooves underneath the unit.

Note!

Use supplied telephone line cord, an existing cord from a previous phone may not be compatible.

Setup

1. Press .
2. **CONTRAST** is displayed. Press  to change, press  to continue without changes.
3. Select desired contrast setting (2=normal) using /. Press .
4. **TIME/DATE** is displayed. Press  to change, press  to continue.
5. To set hour (00-23) use /. Press .
6. Select desired minute using /. Press .
7. Select desired month using /. Press .
8. Select desired date using /. Press .
9. Select desired weekday using /. Press .
10. **ENGLISH** is displayed. Press  to change, press  to continue.
11. Select desired language using /. Press .
12. **VOICE** is displayed. Press  to change, press  to continue.
13. Select **ON** or **OFF** using /. Press .
14. **RECALL** is displayed. Press  to change, press  to continue.
15. Select the desired setting using /. **100** for AU/UK/EU, **270** for FR and **600** for NZ. Press .
16. **ANSWER DELAY** is displayed. Press to change, press  to continue.
17. Select **2**, **4** or **TS** using /. Press .
18. **ANSWER MODE** is displayed. Press  to change, press  to continue.
19. Select **ANSWER/RECORD** or **ANSWER ONLY** using /. Press .
20. **PIN CODE** is displayed. Press  to change, press  to continue.
21. Use the numeric keypad to enter the code (default=0000). Press . Enter the new code (4 digits). Press . If the code is not accepted/correct you will hear a short beep, repeat step 19 and 20.
22. **PRIVACY MODE** is displayed. Press  to change, press  to continue.
23. Select **ON** or **OFF** using /. Press .

To change settings for time, language or contrast etc. later on, repeat steps as above.

Wall mounting

The phone can be wall mounted.



WARNING

Make sure that no cables, water pipes or gas pipes are located inside the wall before drilling into it.

1. Drill two holes in the wall, vertically 102 mm mm apart.
2. Insert the screws, allowing them to project ~5 mm out from the wall.
3. Unplug and remove the handset.
4. Position the phone so that the screws on the wall fit into the slots in the bracket, then slide the phone downwards until it is hanging on the screws.
5. Activate the hanging peg (located by the hook switch) by rotating it 180 degrees.
6. Replace the handset, on the hanging peg, in the hook switch.

Operation

The display

In standby mode the date and time is indicated on the display, the total number of calls that have been stored in the Call list memory, and the number of new calls.

Note!

There are separate logs for answering machine and Caller ID and separate red LED's. In order to stop the flashing LED the corresponding log must be reviewed.

Tip:

You can always press / to return to standby.

Making a call

Regular dialling

1. Lift the handset.
2. Enter desired phone number.

Pre-dialling

Allows you to enter and change a phone number before it is dialled.

1. Enter desired phone number. Mistakes can be deleted using .
2. Lift the handset.


Redialling

Last dialled phone numbers can easily be dialled again.


1. Repeatedly press to scroll through the dialled numbers.
2. Lift the handset to dial the number, or lift the handset and then press to dial the most recently dialled number.

Handsfree dialling



1. Press , handsfree function is activated.
2. Enter desired phone number.

3. Press  to terminate the call.

Note!

If you wish, you can switch between handset and handsfree mode by simply pressing  or lifting the handset. Please remember that in handsfree mode it is only possible for one person at a time to talk. The switch-over between speaker and microphone is automatic. It is therefore essential that there are no loud noises, e.g. music, in the immediate vicinity of the phone, as this will disrupt the handsfree function.


Mute



Press and hold  to disconnect the handset's microphone, release  to resume the conversation.

Timer


During a call the display shows a call timer, indicating the duration of the call. The timer is a simple way to help you keep track of how long the call lasts.

Volume control

Adjust handset volume during a call with .

Adjust speaker volume (hands free) during a call with /.

Extra amplification (boost)

Press the button  to activate amplification. The amplification is deactivated at the end of each call to avoid harming people with normal hearing.






WARNING

The handset/headset volume can be turned up very loud. The amplification should only be used by people with impaired hearing ability.

Service access

Key **1** and **2** can be programmed with a service number.

1. Press and hold **1** or **2**. **ENTER NUMBER** is displayed. Use the keypad and **C** to edit the access number. Press .
2. **ENTER NAME** is displayed. Use the keypad to edit the access name. Press  to confirm the changes.

To dial, press and hold **1** or **2** and press  or lift the handset.

Phonebook

The phonebook will store 99 sets of names and phone numbers. Contacts in the phonebook are arranged alphabetically. Each name can be up to 14 characters in length, and phone numbers can be up to 22 digits in length.

If you subscribe to a Caller ID service, the name/number of the caller will be shown when you receive an incoming call (for those numbers stored in the phonebook or the memories).

Character table

Each number key has been allocated certain characters.

Key	Letters/symbols
1	[Space character] + & - / X 1
2	A B C Å Ä Æ æ å ä ß 2
3	D E F ë 3
4	G H I ï 4
5	J K L 5
6	M N O Ñ ñ Ö ö 6
7	P Q R S 7
8	T U V Ü ü 8
9	W X Y Z 9
*	` @ () * < >
0	, . : ? = 0
#	\$ _ % ! ; #

Storing contacts

1. Press / to select phonebook mode. Ensure is displayed.
2. Press . **NEW CONTACT?** is displayed.
3. Press again.
4. Enter phone number. Press .
5. Enter name. Press the corresponding number key one or more times for the first letter (see the table above).
6. Press .
7. Press if you want to add more contacts, or press / to return to standby.

Note!

Press to insert a pause in the phone number. If you wish to change a number, store the new number in the same location as the old one.

Phonebook dialling

1. Press / to select phonebook mode. Ensure is displayed.
2. Select required memory location using / . To quick-search in the phonebook press the corresponding number key one or more times for the first letter (see [Character table, p. 3](#)).
3. Lift the handset to dial displayed number. If you do nothing the phone will return to standby mode.

Edit contacts

1. Press / to select phonebook mode. Ensure is displayed.

2. Select required memory location using ▲/▼.
3. Press and hold → until **EDIT CONTACT?** is displayed. Press →.
4. Change displayed phone number with C and ▲/▼. Press →.
5. Changes to displayed name can be made using C and ▲/▼.
6. Press → to confirm the changes.

Deleting contacts

1. Press / to select phonebook mode. Ensure is displayed.
2. Select required memory location using ▲/▼.
3. Press C. **DELETE?** is displayed.
4. Press and hold C until displayed phone number disappears.

Deleting all contacts

1. Press / to select phonebook mode. Ensure is displayed.
2. Select required memory location using ▲/▼.
3. Press and hold C until **DELETE ALL?** is displayed.
4. Press and hold C until **EMPTY** is displayed.

Call list

Caller ID (caller identification) allows you to see who is calling before you answer a call and to see who has called in your absence. If the number is stored in the phonebook, the caller's name is displayed. Received calls are stored chronologically, the sequential number is displayed.

When the Caller list memory is full, the oldest number will be deleted automatically as the new call is logged. New calls are indicated with the New call indicator /① flashing.

Note!

In order for numbers to be displayed, the Caller ID service must be provided by your network operator and a current subscription in place. Contact your operator for more information. There are separate logs for the answering machine and the Caller ID and separate red LED's. In order to stop the flashing LED the corresponding log must be reviewed.

Retrieving and dialling




1. Press / to select **CALL LIST** mode. Ensure is displayed.
2. Press ▲ or ▼ to review the numbers stored in the Caller list memory.
3. Lift the handset to dial the displayed number.

Note!








During a conversation, you can switch from the handset to hands free mode at any time by pressing . Press again to terminate the call.

Messages

Various text messages and symbols can be displayed:

OUT OF AREA	No information received, e.g. an international call
PRIVATE	The call comes from a withheld number or a PBX
	Number not previously seen
	A call is received while using the Call Waiting function
	Message Waiting indication.














Deleting numbers

1. Press   to select **CALL LIST** mode. Ensure  is displayed.
2. Select the number you wish to erase using /.
3. Press **C**. **DELETE?** is displayed, alternatively press and hold **C** until **DELETE ALL?** is displayed.
4. Press and hold **C** until **EMPTY** is displayed. Press / to return to standby.
5. If you do nothing the phone will return to standby mode.

Note!

This deletes the Call list memory, not the Phonebook memory.

Transfer numbers to the phonebook



1. Press   to select **CALL LIST** mode. Ensure  is displayed
2. Select the number you wish to copy using /.
3. Press .
4. **COPY TO PBOOK?** is displayed. Press .
5. Change displayed phone number with **C** and /. Press .
6. Enter name using **C** and /.
7. Press  to confirm the changes.



Answering machine

Settings

Switching the answering machine on and off

The answering machine can be switched ON or OFF using the /-key.

In **ON** position, incoming calls will be answered by the answering machine and the red indicator / will be on.

In **OFF** position, no calls will be answered and the red indicator / will be off.

Note!

Although the answering machine is turned off it will answer a call after 10 rings, to enable the remote control commands.

Number of Rings (Answer delay)

The number of rings before the answering machine answers can be selected between **2**, **4** or **TS**. With **TS** (Toll Saver/Time saver) selected, calls will be answered after four rings until a new incoming message has been recorded, any subsequent calls will be answered after two rings.

Once these incoming messages have been erased or read this cycle will be repeated. This is useful when remotely accessing your unit. If there is no answer after three rings, no incoming messages have been recorded and you can terminate the call before you are charged.

Pin code

The **PIN CODE** (default=0000) is needed in order to gain access to the remote control functions of the answering machine. The same code is used for **PRIVACY MODE**. You can alter the code, see [Setup, p. 1](#).

Note!

Using a PIN code prevents other people from accessing your machine without permission. For security reasons, it is recommended that you change the PIN code from the default setting of 0000.

Voice

With **VOICE** set to **ON** you will be announced the time for when the incoming message was recorded. With **VOICE** set to **OFF** the time and date will not be announced but you can still see when the incoming message was recorded in the display.

Answer only

ANSWER ONLY is your announcement message to a caller in which contact information can be supplied but no incoming message will be recorded. When **ANSWER ONLY** is selected **A2** is displayed.

Note!

*You need to record your own greeting message, there is no pre-recorded message. See Record outgoing message for instructions on how to record an outgoing message.
"Hello, we are unable to take your call right now. Please do not leave a message as this is not recorded. Thanks for calling."*

Privacy mode

Use privacy mode if you want to prevent unauthorized people from accessing your incoming messages. With **PRIVACY MODE** set to **ON** you will be asked to enter the **PIN CODE** before listening to your incoming messages.

Note!

PRIVACY MODE and remote access uses the same PIN code.

OGM (outgoing message)

The outgoing message is your message to an incoming caller and may be up to 60 seconds in length. You may want the message to tell the caller that they may start speaking once the beep is heard after your outgoing message.

"Hello, we are unable to take your call right now, please leave a message after the beep.
Thanks for calling."

Record outgoing message

1. Press and hold ◀◀. You will hear a short beep, the LED will flash and **RECORD OGM** is displayed, do not release ◀◀ until you are done recording.

- Record your outgoing message. Speak clearly towards the machine from a distance of 15-20 cm.
- Release ◀◀ to stop recording.
- The outgoing message will be repeated after a few seconds. Repeat this procedure if you want to change the message, any old outgoing message will automatically be erased when a new one is recorded.

Check outgoing message

Press ◀◀. The current outgoing message will now be played.

Restore the pre-recorded message

- Press and hold ◀◀. You will hear a short beep, the LED will flash and **RECORD OGM** is displayed, release ◀◀.
- The pre-recorded outgoing message is played after a few seconds.

Note!

*You can record 2 different outgoing messages, one for (normal) **ANSWER/RECORD** and one for **ANSWER ONLY**. See [Answer only, p. 7](#) on how to select **ANSWER MODE**.*

ICM (incoming message)

The red indicator 🔴/① flashes to indicate that new messages have been received.

Playback will always begin with any new messages, for example if there are three old messages and two new ones, only the two new ones will be played back, then the answering machine will return to standby mode.

Press the play key once again to listen to all messages, starting with the oldest messages.

- Press ▶/|| to start playback.
With **PRIVACY MODE** activated you need to enter the **PIN CODE** (default=0000) and then press 🔒. The answer machine will then play the incoming message(s).
- After each message a short beep will be heard.
- When playback is finished you will hear a short beep, and the machine will return to standby mode. All incoming messages are saved (unless you have erased any during playback), new messages will then be recorded after the old ones.

Following functions are available during playback

Key	Function
◀◀	Repeat the current message, or press ◀◀ twice to step back through the message
▶▶	Skip to next message
①/■	Stop playback
C	Erase messages
▲/▼	Increase or decrease the speaker volume
▶/	Pause during playback (max. 7 seconds). Press ▶/ again to resume playback

Delete incoming message

If you want to delete a single incoming message press **C** while the message is playing.

To erase all messages after playback, press and hold **C** until unit beeps.

Note!

New messages cannot be deleted until they have been played.

*With **PRIVACY MODE** activated you need to enter the **PIN CODE** (default=0000) and then press **OK/V**.*

Call monitoring

Incoming messages can be heard through the loudspeaker as they are received. If there is no sound, adjust the volume using **▲/▼**.

Note!

*With **PRIVACY MODE** activated Call Monitoring will be disabled.*

MEMO (personal message)

A personal message – MEMO – is a message recorded directly onto the answering machine (120 seconds maximum) without dialling. This means that the answering machine may be used as an electronic notebook, where messages, reminders or other notes to family members or colleagues can be recorded.

1. Press and hold the **OO**-key. You will hear a beep.
2. Start speaking clearly towards the machine to record your message. This function only works when the handset is on the base (on-hook).
3. Release **OO** to stop recording.
4. Memos are played back in the same way as regular incoming messages.

Note!

*With **PRIVACY MODE** activated you need to enter the **PIN CODE** (default=0000) and then press **OK/V**. The answering machine will then play the recorded MEMO(s).*

Two-way recording

You can record phone conversations as they occur. There is approximately 40 minutes available recording time in memory, with the answering machine handling two-way recordings as a regular incoming call.

1. A call is connected.
2. Press **OO**. **2WAY RECORDING** is displayed and **OO**, indicating that two-way recording is in progress.
3. Press **①/■** to terminate recording.

Remote control

The answering machine can be remotely accessed using an ordinary tone dialling phone.

1. Call the answering machine (the number that your answering machine is connected to, usually your home number).
2. Enter the PIN code (default code is 0000) when the outgoing message is played.
3. Select remote access command(s):

Remote control commands

Command	Function
1 #	Play new messages
2 #	Play all messages
During playback:	
3 #	Erase single message during playback
4 #	Skip to previous message
5 #	Stop playback
6 #	Skip to next message
After playback:	
7 #	Switching the answering machine on and off
8 #	Record a new outgoing message, to stop recording press 5 #
9 #	Record a MEMO, to stop recording press 5 #
0 #	Room monitoring (active for 2 minutes and 30 seconds, press 0 # to continue)

Note!

If the machine doesn't respond correctly to the remote control commands, try pressing the phone keys for a longer or shorter time. If you do not enter any remote control command, the answering machine will disconnect after a few seconds. If you listen to any incoming messages for more than 2 minutes and 40 seconds, you will hear two beeps. Press any key to continue.

Remote activation

The answering machine can be activated using the remote control functions.

1. Call up the answering machine. After approximately 10 rings, the machine will answer and emit a long tone.
2. Enter the **PIN CODE** during your outgoing message. If the code is accepted, you will hear two short beeps.
3. Press **7 #**. One beep confirms that the answering machine is now on. Replace the handset.

Room monitoring

This remote access feature enables you to call your home and turn ON the answering machine's microphone function, allowing you to monitor sounds in the room where the answering machine is situated.

Out of memory

The total capacity of the answering machine's memory is approximately 40 minutes. The memory space is shared between the outgoing message, personal memos, and regular incoming messages.

When the memory is full **MEMORY FULL** is displayed, the answering machine will answer after 10 rings to allow remote playback and deletion of messages, no new messages will be accepted until the existing messages have been played and erased.

Other



PBX Message Waiting Indicator

Some PBX systems use a function called Message Waiting. The phone will indicate when a call was received by the Message Waiting light (☒) next to the display. The switch is located under the battery cover.



The MW function operates differently depending on the PBX in question. Please contact the system controller for more information. The following alternatives are available: ringer indicator (👁), high DC voltage (HV), + and -. When the phone is used in systems without a PBX, ringer indicator (👁) should be selected.



Ring signal

The ringer volume, melody and tone can be set using the switches located under the battery cover.

	Ring melody
	Ringer tone



Connecting a Headset

You can connect a headset to the socket . When a headset is connected the speaker key  is used to connect/disconnect a call (equivalent to lifting and putting down the handset).

The volume in the headset can be adjusted during a call using /.

A neck loop/extra handset can be connected to this socket instead of a headset. DORO original headsets are tested and adapted for this model. Other types and makes of headsets may be used, though the function and sound quality cannot be guaranteed. In the worst case, these could damage the headset and phone. This type of damage is not covered by the phone's guarantee.

Selecting headset or hands free mode

Select headset-/handsfree mode by setting the switch  /  on the back of the phone.

Note!

On delivery, the phone is set to handsfree mode. The handsfree function will not work when the headset function is activated and vice versa.

Hearing Aid Compatible

This phone is hearing aid compatible. Select the **T**-mode on your hearing aid to enable this feature.

Troubleshooting

Check that the telephone cord is undamaged and properly plugged in. Disconnect any additional equipment, extension cords and other phones. If the problem is resolved, the fault is with some other equipment.

Test the equipment on a known working line (e.g. at a neighbour's house). If the equipment works there the fault is probably with your telephone line. Please inform your network operator.

The answering machine does not respond to remote access

- Check that you are using a tone dial telephone.
- Try holding the keys down longer, approximately 1 second per digit.

The answering machine is not answering

- Memory may be full. Delete old messages.
- Check that the adapter/phone cord is connected correctly.
- Check that the answering machine function is turned on.

If the telephone still does not work, please contact the place of purchase for service. Don't forget the receipt or a copy of the invoice.

Care and Maintenance



CAUTION

Only use batteries, mains adapter and accessories that have been approved for use with this particular model. Connecting other accessories may be dangerous and may invalidate the phone's type approval and guarantee. The mains adapter is the disconnect device between the product and mains power. The mains socket outlet must be close to the equipment and easily accessible.

Your unit is a technically advanced product and should be treated with the greatest care. Negligence may void the warranty.

- Protect the unit from moisture. Rain/snowfall, moisture and all types of liquid can contain substances that corrode the electronic circuits. If the unit gets wet, you should remove the battery and allow the unit to dry completely before you replace it.
- Do not use or keep the unit in dusty, dirty environments. The unit's moving parts and electronic components can be damaged.
- Do not keep the unit in warm places. High temperatures can reduce the lifespan for electronic equipment, damage batteries and distort or melt certain plastics.
- Do not keep the unit in cold places. When the unit warms up to normal temperature, condensation can form on the inside which can damage the electronic circuits.
- Do not try to open the unit in any other way than that which is indicated here.
- Do not drop the unit. Do not knock or shake it either. If it is treated roughly the circuits and precision mechanics can be broken.
- Do not use strong chemicals to clean the unit.

The advice above applies to the unit, battery and other accessories. If the unit is not working as it should, please contact the place of purchase for service. Don't forget the receipt or a copy of the invoice.

Declaration of Conformity

Doro hereby declares that Doro Comfort 3005 conforms to the essential requirements and other relevant regulations contained in the Directives 1999/5/EC (R&TTE) and 2002/95/EC (RoHS). A copy of the Declaration of Conformity is available at www.doro.com/dofc

Warranty

This product is guaranteed for a period of 12 months from the date of purchase. In the unlikely event of a fault occurring during this period, please contact the place of purchase. Proof of purchase is required for any service or support needed during the guarantee period.

This guarantee will not apply to a fault caused by an accident or a similar incident or damage, liquid ingress, negligence, abnormal usage, non-maintenance or any other circumstances on the user's part. Furthermore, this guarantee will not apply to any fault caused by a thunderstorm or any other voltage fluctuations. As a matter of precaution, we recommend disconnecting the charger during a thunderstorm.

English

Version 1.0

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